Here's how to apply for EI and the new COVID-19 emergency benefit

https://globalnews.ca/news/6701363/coronavirus-ei-covid-19-emergency-benefit/

March 21, 2020

Under the new rules, Canadians who have been asked to self-isolate or quarantine can apply for EI without a medical certificate, as would normally be required along with employment records.

Anyone looking to apply for the new EI benefits, can visit the Employment and Social Development Canada (ESDC) website and follow the five steps.

- 1. **Gather supporting documents** You must have your records of employment (ROEs), but a medical certificate won't be necessary for those who have been asked to self-isolate or quarantine. Service Canada advises people to apply right away even if you don't have these documents as you can send them in later.
- 2. **Complete the online application** This includes making sure you have: the names and addresses of your employers in the last 52 weeks, the dates employed with each employer and the reasons you're no longer employed, and personal information including mailing address, Social Insurance Number (SIN), and banking information.
- 3. **Provide supporting documents** You can visit My Service Canada Account (MSCA) to view ROEs that have been issued to you by past and current employers.
- 4. **Receive access code by mail** Service Canada will mail you a benefit statement, which includes a 4-digit access code. You need this code and your SIN to get updates about your application and to complete biweekly reports.
- 5. Review your application status

However, the website already appears to be overwhelmed by the number of applications.